

RENTAL AGREEMENT for Suite 370 Playa Del Sol

Payment and Cancellation Policy

A 25% rental deposit must be paid at the time of booking to confirm your reservation for the property. The remaining rental balance (final payment) must be received Thirty (30) days prior to arrival. All rental deposits and payments are considered non-refundable upon receipt. At the sole discretion of the Owner, a refund or partial refund for rental cancellations may be given, provided the Owner can re-rent the suite for the same dates and same rental rate. Any such refund or partial refund will be subject to a minimum \$50 administration and processing fee.

Conditions of Booking and Guest Responsibilities

Please note that any stay will require a refundable damage deposit, in the amount of \$500.00, which will be taken at the time of final payment. A charge against the damage deposit may be imposed for failing to meet any of the following: 1) The agreed upon check-out time requirements; 2) Not complying with the "clean & tidy" policy stated below; 3) Not returning keys, parking remotes or electronic door fobs; 4) Damage to the property. The damage deposit will be refunded within 5 days of your departure, at the sole discretion of the Owner, via the same payment method by which it was received.

A "clean & tidy" condition is required upon departure. Please gather and take all garbage & recycling to the disposal site, place dirty towels in the tub and load and run the dishwasher. Please leave the suite in this reasonable and organized state.

The Owner has a zero-tolerance policy for any excessive noise, smoking, an unauthorized pet and guests exceeding the maximum agreed number of occupants established at time of reservation. The Owner, Property Manager and/or on-site Resort Representatives reserve the right to evict any guests in violation of these policies. In such cases, all pre-paid deposits and any other payments are considered non-refundable.

The Owner caters to family and mature adult groups and the average age of the group must be over 25 years of age. Identification stating proof of age may be required at time of check-in. Reservations made that do not meet these pre-stated requirements will not be permitted to check-in and will be subject to forfeiture of all payments made in advance of arrival.

Reservations may be modified upon request and are subject to suite occupancy / availability. Standard check-in time is 4:00 pm and standard check-out time is 10:00 am unless otherwise specified in writing by the Owner. Early check-in or late check-out will be considered upon request, and may be subject to an additional charge.

Limitations of Liability

The Owner is not liable, nor will provide a refund, for any stoppage of electrical services caused by extreme weather, breakdown or unavailability of any non-essential appliances or any other circumstances beyond their control. Similarly, there will be no refunds for inclement weather, conditions at neighboring properties, or any nuisance caused by the natural elements of the location such as flying insects or the animal population.

The Guest represents, warrants, acknowledges and agrees with the Owner that he/she will use the Property and its facilities in accordance with The Terms and Conditions above and the information provided and that he/she does so at his/her own risk and that he/she indemnifies and saves the Owner harmless from any personal injury, sickness or death, loss or damage, however caused, to person or property of the Guest, his/her family, or guests, before during or after the time of occupancy.